



CTECU – Serving Employees of Chevron Corporation

# Member Connection

E-Mail: [mail@ctecu.org](mailto:mail@ctecu.org)

Website: [www.ctecu.org](http://www.ctecu.org)

4<sup>th</sup> Quarter 2022

## CTECU Staff and Board Members

### —Board of Directors—

**Chairman**  
Michael Beard  
**Vice-Chairman**  
Mike Jung  
**Secretary**  
Melissa Hinch  
**Treasurer**  
Gary Cohen

John Hanten  
Janice Rogers  
Jackie Kapalski

### —Audit Committee— Chairperson

Joan Kelly  
Sharon Savage  
Pat Whitnel  
Joseph Tyler Foxworth

### —Office Staff— President/CEO VP

Sara Cantu  
**Staff Members**  
Delia Martinez

## From your chairman

Over the last several years, the financial industry landscape has evolved dramatically. From operations to information technology, lending to marketing, every aspect of the financial industry has seen changes that are driven by shifts and advances in technology. In order to meet these advances head-on, CTECU continues to redesign our technology infrastructure by adding several different channels to best serve our membership.

As we approach 2023, we have several delivery channels available to our membership to be able to provide service that keeps up with your life, your schedule. With MIA (Member Internet Access) we are able to offer Online and Mobile Access that allow access to your accounts to get statements, make transfers, request funds and pay bills. Our Remote Deposit App allows our members to deposit a check from any smart phone with ease. We also have Shared Branching that provides locations near you whether you're at home, traveling on business or vacation to access your CTECU account.

CTECU remains very strong with a **18.15%** Net Worth to Asset ratio as of August 31, 2022. We are here to be your *first choice for member services locally, globally, for life!* So, spread the word! Your co-workers and family members are eligible to enjoy the same wonderful benefits as you do!

Sincerely,  
Michael Beard, Chairman



NMLS#867455

APR denotes Annual Percentage Rate

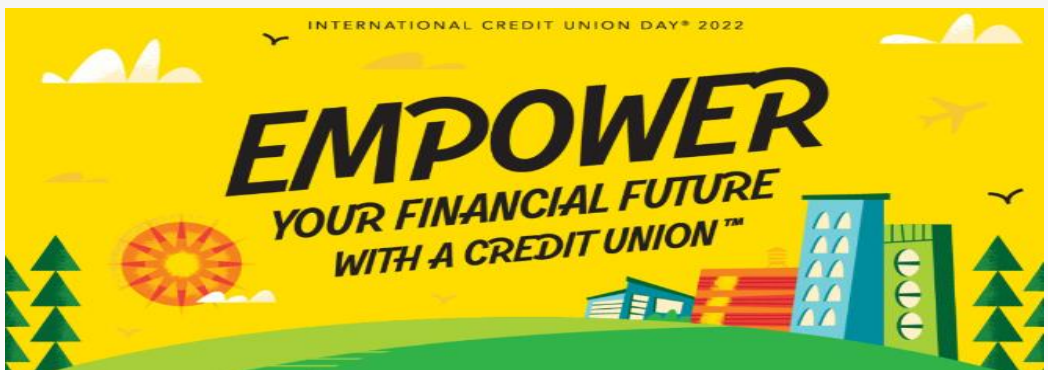
## Holiday Closings

Thanksgiving – November 24-25, 2022  
Christmas- December 23-26, 2022  
New Year's- January 2, 2023

## Other Services Available

Please check with us first!

- Notary (free of charge)
- Postage Stamps
- Money Orders
- Cashier's Checks
- CTECU MasterCard payments accepted
- Share Draft (checking)
- QwikCash ATM cards
- VISA check cards
- Pulse Select ATM Network CO-OP ATM Network
- Credit Union Service Centers



On October 20, 2022, CTECU will celebrate International Credit Union Day (ICU) and the foundational principles that make credit unions unique.

Receive an ICU Day Celebration entry into our drawing for a  
**\$50.00 VISA Gift Card**  
when you open a new product or service between  
**October 1<sup>st</sup>-20<sup>th</sup>**

Visit a CTECU location during the month of October to receive a membership appreciation gift!  
Go to [www.ctecu.org](http://www.ctecu.org) for details and restrictions.

## Get That New Car Smile



Buy Smart Save Big Go Credit Union

Audio Response - 24 hours a day (866)301-1055

## Information

P.O. Box 42021  
Houston, Texas 77242  
Phone: (713)432-0038  
Fax: (713)432-0737

**TOLL FREE: 1-888-658-2328**

**AUDIO RESPONSE: 1-866-301-1055**

### CTECU— Main Office

3100 Wilcrest, Suite 141  
Houston, Texas 77042  
Phone: (713)532-7570  
Fax: (713)532-7578

### —Office Hours—

M-F 8:00 a.m. until 4:00 p.m.  
Closed for lunch 1:00-1:30p.m.

[www.ctecu.org](http://www.ctecu.org)

E-mail: [mail@ctecu.org](mailto:mail@ctecu.org)

### Member Service Centers, Visit

[www.co-opcreditunions.org](http://www.co-opcreditunions.org)  
or call 1-800-919-2872  
for a shared branching facility near  
where you live, work, or play!

## Going on Vacation? Let us know before you go!

We participate in a Fraud Protection System that monitors your Visa Debit Card transactions. Contact us if you are traveling to help ensure both your service and your vacation is uninterrupted.

## Need a holiday loan?

CTECU offers  
signature loans as  
low as 6.75% APR.

## Information

### Please Note

Your utilization of any outside program or product is neither sponsored by nor endorsed by your Credit Union, and your participation in or purchase of any program/product is voluntary.



### Auto Loans

As low as  
**2.59% APR\***

\*APR denotes Annual Percentage Rate  
\* Loans subject to borrowers qualification



Your deposits are insured  
up to \$250,000  
per account.

This institution is not federally insured and if the institution fails, Federal Government does not guarantee that depositors will get their money. Member's account are not insured or guaranteed by any government or government-sponsored agency.



Take advantage of our Skip-a-Pay Program and help with upcoming holiday expenses!

Ask a Representative how to sign up today or visit [www.ctecu.org](http://www.ctecu.org) for more details!

CERTAIN RESTRICTIONS APPLY: Processing fee of \$25 per skipped loan payment will be assessed. Refer to Skip-A-Payment request form for more details.

## ANNUAL NOTICE REGARDING NON-VISA PINLESS DEBIT TRANSACTIONS

You may use your Visa Debit Card to initiate both Visa debit transactions and non-Visa Debit transactions without using a personal identification number (PIN) to authenticate the transactions.

To initiate a Visa debit transaction, you may sign a receipt, provide a card number or swipe your card through a point-of-sale (POS) terminal and choose to route the transaction over a Visa network.

To initiate a non-Visa debit transaction, you may enter a PIN at a point-of-sale terminal or, for certain bill payment transactions, provide the account number for an e-commerce or mail/telephone order transaction after clearly indicating a preference to route it as a non-Visa transaction. We have enabled non-Visa debit transaction processing on the Pulse, Co-Op and Cirrus network(s).

The rights and protections applicable only to Visa debit transactions, including additional consumer liability limits and streamlined error resolution procedures, as described in our Electronic Fund Transfers Agreement and Disclosure will not apply to transactions processed through non-Visa networks.

Please contact CTECU at 713-432-0038 with any questions you may have regarding this notice.



## CTECU MasterCard For your Holiday Shopping!

With a 11% APR\*  
& No Annual Fee  
It's a present in itself!

\*CERTAIN RESTRICTIONS APPLY  
APR denotes Annual Percentage Rate

## Mobile Remote Deposit App DEPOSIT checks the New way!



# \$100 CASH FOR EVERY NEW LINE



## UPDATE YOUR MEMBERSHIP INFORMATION

As we all know, life is busy and ever changing thus leaving some of the smaller things that may need maintenance a little neglected. That being said... **When was the last time you updated your account information with CTECU?** Information like: phone numbers, joint owners and beneficiaries are important and should be reviewed annually. Take a moment to contact us at 713-432-0038 to verify that we have your correct information on file.