



## CTECU & Chevron Federal Credit Union Merger FAQs

- **Why is CTECU merging?**

Since its founding in 1952, CTECU's mission has been to provide value to its members by offering attractive deposit and loan rates, few or low fees, and friendly, personal service. In recent years, however, increasingly extensive regulations, rising compliance and security costs, and shrinking interest rate margins have made it difficult for us to fulfill that mission. It is simply much more difficult for small credit unions like CTECU to effectively compete in today's financial market.

After much consideration, the nine-member CTECU Board of Directors unanimously agreed that a merger with a larger credit union with a similar mission – Chevron Federal Credit Union (CFCU) – is in the best interests of the CTECU membership. This merger will allow members to benefit from more attractive deposit and loan rates and a wider range of services while retaining its high level of personal service. The Board's decision to pursue a merger with CFCU was driven by one consideration: the desire to put the needs of our members first.

- **Is CTECU safe and sound?**

The Credit Union remains financially sound. The merger will further ensure the long-term soundness of our organization. Your deposits at CTECU remain safe and are fully insured with American Share Insurance up to \$250,000. Your deposits at CFCU will be fully insured by the NCUA up to \$250,000.

- **Will there be a name change?**

Yes. CTECU will merge into CFCU and operate under the Chevron Federal Credit Union name.

- **Why did the Board choose Chevron Federal Credit Union as a partner?**

The Board of Directors sought a partner that both understands and is dedicated to serving the employees of Chevron. No credit union meets that requirement better than CFCU, which serves more Chevron employees than any other credit union. Equally important, CFCU brings strength in numbers. CFCU is a full-service credit union serving more than 130,000 members in all 50 states. CFCU operates 18 total branches: California (7), Texas (5), Virginia (1), Utah (2), Louisiana (2), and Mississippi (1). At \$4.9 billion in assets, it is one of the nation's largest credit unions.

- **But my family has a long history with CTECU...**

Like CTECU, CFCU is aligned with the Chevron Corporation core values. CFCU was founded in 1935 with the same ideals as CTECU, to serve the employees, retirees, contractors, and family members of Chevron Corporation. Since then, CFCU has grown to serve virtually every significant Chevron facility in the

country. Our common tie to Chevron Corporation helps to make this merger both strategic and logical.

- **How will this merger affect members?**

CTECU elected to merge based on the many benefits for our members, including enhanced services such as:

- Increased convenience to members in delivery channels including branches and ATMs
- Extended hours of support through a call center, with 24-hour service
- Robust online and mobile banking services, including bill pay, person-to-person and institution-to-institution transfers, Zelle, and more
- Increased support for education and financial development

- **What is the next step in the merger process?**

The proposed merger is subject to the approval of state and federal regulators as well as the CTECU membership. A merger application has been submitted to state and federal regulators for review and approval. Once the regulatory approval is received, there will be a special membership meeting of CTECU members to vote on approving the merger. Those who cannot attend the meeting will be able to vote via other voting methods. Instructions will be shared in the coming weeks.

- **When will the merger be complete?**

Merging of the assets is expected to occur in Q2 2023. In the meantime, it will take several months for the data conversion to be completed and all accounts transitioned. Until then, please continue conducting business as usual with CTECU. Once your account is converted, you will have access to Chevron Federal Credit Union's products, services, and branches.

- **Can I do business with Chevron Federal Credit Union prior to the merger?**

You won't be able to conduct business with CFCU prior to the merger as a member unless you already have an existing account with CFCU. If you would like to begin utilizing services as a CFCU member prior to the merger, you will need to apply for CFCU membership.

- **What happens to "me" as a member of CTECU?**

The phrase "Once a Member, Always a Member" still applies. Nothing else in that respect will change. What will change is your enhanced access to more services, more attractive deposit and loan rates, more ATM access, and more branches as part of a larger, financially strong credit union.

- **Where can I learn more about Chevron Federal Credit Union?**

You can find more information about Chevron Federal Credit Union at [chevronfcu.org](http://chevronfcu.org).