



*serving employees of Chevron Corporation*

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An Update on your Visa Debit Card

Be on the lookout!

Coming soon in **September 2022**, all **CTECU** (Credit Union) Debit **(and ATM)** cards will be upgraded to a new servicing platform. What this means for you:

- You will be receiving a new Visa debit card with a new card number, expiration date, PIN, and security code. **We will no longer offer the ATM Cards.**
- Debit cards work just like ATM Cards to get cash and are readily accepted at retailers for purchases.
- The new Visa debit card will be an EMV chip card for added safety and security.
- Activate your new debit card as soon as you receive it and destroy the old card by cutting it into several pieces or putting it through a shredder. Your old card will no longer work as of **October 2022**.
- You will assign your own unique PIN number at the time you activate your new card. Please ensure you activate your card and set the new PIN during the same phone call. Your PIN will not carry over from the old card.
- If you have any pre-authorized or recurring payments on your debit card, such as your gym membership or house utilities, you will need to notify those merchants/billers of your new card information.

We thank you for allowing us the opportunity to continue working for you and your financial well-being. Thank you for your **CTECU** membership.